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Report on Region III's Asbestos Hotline

John F. Kennedy School of Government, Cambridge, MA

Prepared for:

Environmental Protection Agency, Washington, DC

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Report on Region III's

Asbestos Hotline

Lisa Lubick
NNEMS Fellow
August 25, 1989

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5102 Report on Region III's Asbestos Hotline

This report is part of the National Network for Environmental Management Studies under the auspices of the Office of Cooperative Environmental Management of the U.S. Environmental Protection Agency. This research project studies the effectiveness of an asbestos hotline that was created by Reg. III in June, 1989 through the cooperative efforts of the Air Enforcement Branch and Toxics and Pesticides Branch in Region III for use in the Annapolis, MD area. The hotline enables public officials to act upon confidential "tips" provided by citizens who are aware of potential asbestos violations. The major thrust of this NNEMS project focuses on outreach activities – making the public aware of asbestos problems and of the "Annapolis" hotline as a tool to address their concerns.

Diverse groups were targeted through press, radio, Congress and the public school system explaining the role citizens play in the control of asbestos. Subsequent citizen use of the hotline cited violations in public offices and manufacturing buildings, but did not produce reports of violations in school facilities. Apparently, school fliers failed to reach their target audience.

Preliminary analysis indicates that the most effective method to publicize the hotline is through public service announcements on radio and in newspapers.

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The contents are essentially as received from the author. The opinions, findings, and conclusions expressed are those of the author and not necessarily those of the Environmental Protection Agency. Mention, if any, of company, process, or product names is not to be considered as an endorsement by the U. S. Environmental Protection Agency.

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Executive Summary

This report is part of the National Network for Environmental Management Studies under the auspices of the Office of Cooperative Environmental Management of the U.S. Environmental Protection Agency. This research project studies the effectiveness of an asbestos hotline that was created by Reg. III in June, 1989 through the cooperative efforts of the Air Enforcement Branch and Toxics and Pesticides Branch in Region III for use in the Annapolis, MD area. The hotline enables public officials to act upon confidential "tips" provided by citizens who are aware of potential asbestos violations. The major thrust of this NNEMS project focuses on outreach activities -- making the public aware of asbestos problems and of the "Annapolis" hotline as a tool to address their concerns.

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Introduction

The National Emission Standards for Hazardous Air Pollutants (NESHAP) asbestos regulations require compliance with specific methods and procedures for asbestos removal and disposal. The Asbestos Hazard Emergency Response Act (AHERA) regulations govern asbestos management and removal in schools. Region III's Air Enforcement Branch (AEB) enforces the NESHAP regulations, while the Toxics and Pesticides Branch (TPB) oversees AHERA activity. In early 1989, the TPB proposed investigating asbestos abatement contractors' credentials to identify potential criminal enforcement actions. The AEB proposed establishing a hotline for anonymous complaints and for conducting follow-up investigation for potential civil enforcement actions.

A joint MERIT entered into in June 1989 by these two branches combines NESHAP and AHERA inspections. First, the AEB's NESHAP inspector was trained and certified to conduct joint NESHAP/AHERA inspections. From asbestos renovation and demolition notifications, I compiled a list of Virginia schools for the inspector to visit. Second, the hotline, monitored by NESHAP inspectors, was designed to respond to asbestos concerns in public and commercial buildings and in schools.

Establishing the Hotline

The primary goal of the asbestos hotline is to capitalize on public awareness of potential violations of asbestos regulations and to inspect instances of alleged illegal activity in Maryland, Virginia, and the District of Columbia. The hotline was

established at the end of June in the Annapolis Field Office. The Air Enforcement Branch's contracted inspector, Robert Mimms, hired under the Senior Environmental Employment Program (SEEP), both conducted the joint NESHAP/AHERA inspections and monitored and responded to hotline calls. When Mr. Mimms or another inspector was unavailable to answer the calls, an answering machine message requested the caller to provide information about the complaint. The message states:

> Thank you for calling EPA's asbestos hotline. If you suspect that illegal asbestos activity is occuring, please inform us of the nature of the violation, its exact location, and the names of those involved. You may remain anonymous, but if you would like us to contact you, please leave your name and number. All information will remain confidential. Today's date is...

I provided Mr. Mimms with a tracking form for hotline complaints; the form includes the information requested above and response action taken. [Several completed forms are in Appendix F]

Publicizing the Hotline: Press Release

After setting up the hotline itself, the major thrust of my project focused on outreach -- making the public aware of asbestos problems and of the hotline as a tool to address their concerns. With the aid of the Public Affairs Office, we issued a brief press release over the regular wire service stating that EPA had established a hotline to report illegal asbestos removal. [Appendix A: Text of Press Release] However, according to the Public Affairs Office, we had no way of determining which newspapers, if any, picked up the story and printed it. By the

beginning of July, there did not seem to be any response to this first press release, so I looked to more direct methods of publicizing the hotline.

Targeting Schools

Because the joint MERIT focused on schools and because many schools remove asbestos during the summer vacation months, I first targeted school groups. Through the National Education Agency in Washington, D.C., I contacted the Parent Teacher Association (PTA) presidents in Maryland, Virginia, and the District of Columbia, all of whom agreed to distribute in their summer mailings a flyer and open letter describing the hotline. The letter briefly describes asbestos and its potential health hazards; explains the role local education agencies play in controlling asbestos; and calls attention to the hotline should the reader feel an asbestos problem has been overlooked or improperly handled. [Appendix B: Texts of Flyer and Letter]

The Virginia PTA reproduced the flyer and the letter for their summer conference held July 17-21; the D.C. PTA sent the mailing to its members the week of July 10; and the Maryland PTA included them in their July mailing prior to an August conference of all Maryland PTA groups.

At the same time as I sent out the notices to the PTA groups, I also informed the interested state offices of the hotline and the publicity program and asked for any suggestions or input. Those offices are the Maryland Department of the Environment (Air Management Administration); the D.C. Department

of Consumer and Regulatory Affairs (Air Control Division); the Virginia Department of Labor and Industry; and the Virginia State Air Pollution Control Board. Finally, I sent an open letter to all school superintendents in Maryland, Virginia, and D.C. [Appendix C: Text of Letters] The state offices did not provide any feedback, and follow-up calls to twenty school districts indicated that most superintendents had forwarded the letter to their Building Superintendents, who did not show any active interest in the hotline.

Public Service Announcements via Press, Radio, and Congress

By the end of July, Bob Mimms had not received any calls on the hotline. Because I wanted to reach a broad audience and was unsure which papers had responded to the first press release, I turned once again to newspapers and also to Congressional offices. From Ray Feldmann at the Maryland Department of the Environment's Public Education and Media Office, I received a list of Maryland radio stations and small and large newspapers across the state. Mr. Feldmann offered me advice on how to structure the radio spots and press release. I sent to the radio stations a cover letter and 10-, 20-, and 30-second public service announcements [Appendix D]. I addressed letters to the editors of 50 local newspapers, signed by Bernard Turlinski, Chief of the Air Enforcement Branch, asking for their help in publicizing the hotline. I enclosed the press release we had distributed earlier across the wire service. [Appendix D] These letters were sent at the end of July; within a week, people began

calling the hotline and I spoke with a reporter from a Potomac journal about the program.

From Hannah Crew at the Virginia Council on the Environment, I obtained a similar list of Virginia radio stations and newspapers. This list arrived later (mid-August), but the experience with the Maryland papers indicates that it will probably spur hotline calls. The Council on the Environment included a piece on the hotline in their August newsletter.

As a final publicity effort, I sent a letter from Larry Teller, Director of the Office of Congressional and Intergovernmental Liaison at Region III, to each Senator or Representative from Maryland and Virginia. [Appendix E: Text and List of Representatives] The letter asks the Congressperson to include in newsletters or mailings information on the hotline.

Hotline Reports

Bob Mims in Annapolis has forwarded the initial hotline reports which detail the complaint and response action taken. [Appendix F] In most instances, he referred the problem or the caller to the state agency. The majority of the described violations occurred in public offices or manufacturing buildings, not in schools; this leads me to believe that the callers learned of the hotline from news and radio advertisements rather than from the letters to PTA groups.

The most effective way to publicize the hotline seems to be through letters or addresses to small target groups. For instance, my direct communication with small newspapers was

successful. Although I did not have time to travel to Maryland and Virginia to speak to community groups, I think that would have served the dual purpose of publicizing the hotline while informing the public about asbestos problems. If the hotline were to become a permanent fixture, I would also suggest placing the telephone number in the phone book.

Appendix A

Press Release: June 22, 1989

United States
Environmental Protection
Agency

Region 3
841 CHESTNUT BUILDING
PHILADELPHIA, PENNSYLVANIA 19107 (215) 597 9825

Official Business
Penalty for Private Use
$300

EPA Environmental Advisory

Contact: Lee Blackburn
215-597-9904
89-167, June 22, 1989

NOTE TO CORRESPONDENTS:

EPA ESTABLISHES HOTLINE TO REPORT ILLEGAL ASBESTOS REMOVAL

PHILADELPHIA, PA -- The U.S. Environmental Protection Agency (EPA) has established a telephone hotline for reporting suspected illegal or improper removal, handling, and disposal of asbestos-containing materials in Maryland and Virginia.

Illegal asbestos activities are performed without regard for safe practices and can expose workers, passers-by, and building occupants to hazardous levels of airborne asbestos fibers, which in turn can lead to an increased risk of asbestos-related respiratory disease, including lung cancer and asbestosis.

Report all suspected illegal asbestos activities being performed in any school, commercial, or industrial structure, installation or building to the hotline, 301-224-0954. All tips will be treated confidentially and will be fully investigated.

# # #

Appendix B

Hotline Flyer
Open Letter to PTA Members

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION III
841 Chestnut Building
Philadelphia, Pennsylvania 19107

July 5, 1989

To Whom It May Concern:

As part of an ongoing effort to ensure proper and safe removal of asbestos from public and private buildings, the Environmental Protection Agency (EPA) has recently set up a telephone hotline to respond to complaints about illegal asbestos removal. This letter is part of a program to evaluate response to the hotline.

Asbestos, a naturally occurring mineral, separates into microscopic fibers that, when airborne, are inhaled and penetrate body tissues. The fibers can remain in the body for many years and can lead to asbestosis (a chronic lung disease), lung cancer, and mesothelioma (a fatal cancer of the chest and abdominal membranes).

Because of asbestos' heat-resistant and durable qualities, it has been used extensively in construction and industry. Over the past ten years, the EPA and other federal agencies have sought to limit public exposure to asbestos. Recent federal legislation, the Asbestos Hazard Emergency Response Act (AHERA), requires local education agencies (LEAs) to identify asbestos-containing material in school buildings and to develop plans to control release of asbestos fibers. The LEAs' management plans must be made available to the public and submitted to state governors. Specially trained persons are involved at all stages of asbestos control, from conducting inspections for asbestos and developing the management plan, to removal and disposal of asbestos-containing material. Most schools remove asbestos during summer break.

If you feel an asbestos problem has been overlooked or an asbestos removal project is not being safely and legally conducted, call the hotline: (301) 224-0954. A certified inspector will investigate your complaint. Please include the exact location of the violation, the names of any contractors or parties involved, the nature of the violation, and the date you are calling. All calls will be treated confidentially.

Thank you for your help.

Appendix C

Letters to State Offices
and
School Superintendents

July 5, 1989

Mr. John McQuade
Maryland Department of the Environment
Air Management Administration
2500 Broening Highway
Baltimore, MD 21224

Dear Mr. McQuade:

Region III of the Environmental Protection Agency (EPA) has set up a telephone hotline to respond to allegations of illegal or improper removal of asbestos from public and private buildings in Maryland, Virginia, and the District of Columbia. As part of an effort to publicize the hotline and to evaluate its effectiveness, we are conducting an outreach program. Because most schools remove asbestos during the summer break, we are now targeting school groups and organizations. We are sending the enclosed open letter and flyer to PTA groups in Maryland.

If you have any questions about the hotline or suggestions about further outreach, please contact me at (215) 597-9393 or EPA Region III, 3AM22, 841 Chestnut Building, Philadelphia, PA 19107. I am working through the summer on the hotline program and appreciate your participation.

Thank you again.

Sincerely,

Lisa Lubick

cc: Mr. George Ferreri, Director
Air Management Administration

July 5, 1989

Mr. Claude Jones
D.C. Department of Consumer and
Regulatory Affairs
5010 Overlook Avenue SW
Washington, D.C. 20032

Dear Mr. Jones:

Region III of the Environmental Protection Agency (EPA) has set up a telephone hotline to respond to allegations of illegal or improper removal of asbestos from public and private buildings in Maryland, Virginia, and the District of Columbia. As part of an effort to publicize the hotline and to evaluate its effectiveness, we are conducting an outreach program. Because most schools remove asbestos during the summer break, we are now targeting school groups and organizations. We are sending the enclosed open letter and flyer to PTA groups in the District.

If you have any questions about the hotline or suggestions about further outreach, please contact me at (215) 597-9393 or EPA Region III, 3AM22, 841 Chestnut Building, Philadelphia, PA 19107. I am working through the summer on the hotline program and appreciate your participation.

Thank you again.

Sincerely,

Lisa Lubick

cc: Dr. Joseph K. Nwude, Chief
Air Control Division

July 5, 1989

Mr. Jim Lehan
Virginia State Air Pollution Control Board
Ninth Street Office Bldg., Room 801
Richmond, VA 23219

Dear Mr. Lehan:

Region III of the Environmental Protection Agency (EPA) has set up a telephone hotline to respond to allegations of illegal or improper removal of asbestos from public and private buildings in Maryland, Virginia, and the District of Columbia. As part of an effort to publicize the hotline and to evaluate its effectiveness, we are conducting an outreach program. Because most schools remove asbestos during the summer break, we are now targeting school groups and organizations. We are sending the enclosed open letter and flyer to PTA groups in Virginia.

If you have any questions about the hotline or suggestions about further outreach, please contact me at (215) 597-9393 or EPA Region III, 3AM22, 841 Chestnut Building, Philadelphia, PA 19107. I am working through the summer on the hotline program and appreciate your participation.

Thank you again.

Sincerely,

Lisa Lubick

cc: Mr. Wallace Davis
Virginia Department of Air Pollution Control

July 5, 1989

Mr. Richard Anderson
Virginia Department of Labor and Industry
Division of Occupational Health Enforcement
P.O. Box 12064
Richmond, VA 23241

Dear Mr. Anderson:

Region III of the Environmental Protection Agency (EPA) has set up a telephone hotline to respond to allegations of illegal or improper removal of asbestos from public and private buildings in Maryland, Virginia, and the District of Columbia. As part of an effort to publicize the hotline and to evaluate its effectiveness, we are conducting an outreach program. Because most schools remove asbestos during the summer break, we are now targeting school groups and organizations. We are sending the enclosed open letter and flyer to PTA groups in Virginia.

If you have any questions about the hotline or suggestions about further outreach, please contact me at (215) 597-9393 or EPA Region III, 3AM22, 841 Chestnut Building, Philadelphia, PA 19107. I am working through the summer on the hotline program and appreciate your participation.

Thank you again.

Sincerely,

Lisa Lubick

cc: Dr. Clarence Wheeling, Director
Division of Occupational Health Enforcement

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION III
841 Chestnut Building
Philadelphia, Pennsylvania 19107

July 1, 1989

Dear Superintendent:

Region III of the Environmental Protection Agency (EPA) has set up a telephone hotline to respond to allegations of illegal or improper removal of asbestos from public and private buildings in Maryland, Virginia, and the District of Columbia. As part of an effort to publicize the hotline and to evaluate its effectiveness, we are conducting an outreach program. Because most schools remove asbestos during the summer break, we are now targeting school groups and organizations. We are sending the enclosed open letter and flyer to PTA groups in your state.

If you have any questions about the hotline or suggestions about further outreach, please contact me at (215) 597-9393 or EPA Region III, 3AM22, 841 Chestnut Building, Philadelphia, PA 19107. I am working through the summer on the hotline program and appreciate your participation.

Thank you again.

Sincerely,

Lisa Lubick

Appendix D

Letters to Newspapers and Radio Stations
Press Release and Radio Spots
List of Radio Stations and Newspapers

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION III
841 Chestnut Building
Philadelphia, Pennsylvania 19107

July 28, 1989

NEWSPAPERAND
EDITOR'S NAME INSERTED

Region III of the U.S. Environmental Protection Agency has recently established a telephone hotline for reporting suspected illegal asbestos activities. Our goal is to provide more effective monitoring and enforcement of possibly hazardous asbestos abatement projects. Careless and improper removal and handling of asbestos exposes workers and building occupants to potentially hazardous levels of asbestos fibers. We hope, through press announcements, to get the public actively involved in the hotline.

I have enclosed a press release describing the hotline. If you have any questions, please contact Lisa Lubick at (215) 597-9393. Thank you for your help.

Sincerely,

Bernard Turlinski

Bernard Turlinski, Chief
Air Enforcement Branch

Enclosure

Contact: Lisa Lubick
(215) 597-9393

NOTE TO CORRESPONDENTS:

PHILADELPHIA, PA -- The U.S. Environmental Protection Agency (EPA) has established a telephone hotline for reporting suspected illegal asbestos activities in Maryland, Virginia, and the District of Columbia.

Improper removal, handling, and disposal of asbestos-containing materials can expose workers, building occupants, and the general public to hazardous levels of airborne asbestos fibers. Exposure to asbestos has been linked to increased risk of respiratory disease and lung cancers.

The EPA regulates asbestos abatement activities in public, commercial, and school buildings. Report any suspected illegal asbestos projects to the hotline, (301) 224-0954. Tips will be treated confidentially and will be fully investigated.

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY
REGION III
841 Chestnut Building
Philadelphia, Pennsylvania 19107

July 28, 1989

RADIO STATION NAME
AND ADDRESS INSERTED

Region III of the U.S. Environmental Protection Agency recently established a telephone hotline for the reporting of suspected illegal asbestos activities. Our aim is to provide more effective monitoring and enforcement of possible hazardous asbestos abatement projects. I have enclosed 10-, 20- and 30 second public service spots aimed at getting the public actively involved in the hotline.

Thank you for your assistance.

Sincerely,

Bernard Turlinski

Bernard Turlinski, Chief
Air Enforcement Branch

Enclosures

cc: Janet Viniski (3PA00)

EPA ESTABLISHES ASBESTOS HOTLINE 00:10

THE U.S. E.P.A. HAS SET UP A HOTLINE TO REPORT SUSPECTED ILLEGAL ASBESTOS REMOVAL. ALL TIPS ARE CONFIDENTIAL. CALL (301) 224-0954.

EPA ESTABLISHES ASBESTOS HOTLINE 00:20

IF YOU ARE CONCERNED ABOUT UNSAFE ASBESTOS REMOVAL OR YOU FEEL THAT AN ASBESTOS PROBLEM IS BEING IGNORED, CALL THE U.S. EPA'S ASBESTOS HOTLINE AT (301) 224-0954. TIPS WILL REMAIN CONFIDENTIAL.

EPA ESTABLISHES ASBESTOS HOTLINE 00:30

ILLEGAL ASBESTOS REMOVAL COULD BE EXPOSING YOU TO HAZARDOUS LEVELS OF AIRBORNE ASBESTOS FIBERS. IF YOU SUSPECT THAT AN ASBESTOS REMOVAL IS BEING PERFORMED UNSAFELY, OR THAT AN ASBESTOS PROBLEM IS BEING IGNORED IN ANY SCHOOL, COMMERCIAL, OR PUBLIC BUILDING, CALL THE U.S. ENVIRONMENTAL PROTECTION AGENCY'S ASBESTOS HOTLINE AT (301) 224-0954. THAT'S (301) 224-0954. ALL TIPS WILL REMAIN CONFIDENTIAL.

Brooklyn News
P.O. Box 567
Glen Burnie, MD 21061

Maryland Gazette
P.O. Box 567
Glen Burnie, MD 21061

Morning Sun
Calvert & Centre Streets
Baltimore, MD 21202

Sunday Sun
501 North Calvert Street
Baltimore, MD 21202

Daily Record
11 E. Saratoga Stree
Baltimore, MD 21202

Baltimore Chronicle
30 W. 25th Street
Baltimore, MD 21218

Catholic Review
320 Cathedral Street
Baltimore, MD 21203

Catonsville Times
817 Maiden Choice Lane/Suite 220
Catonsville, MD 21228

Community Times
P.O. Box 247
Reisterstown, MD 21136

Dundalk Eagle
P.O. Box 8936
Dundalk, MD 21222

Enterprise
1205 S. Charles Street
Baltimore, MD 21230

Times
9606 Belair Road
Perry Hall, MD 21236

Guide
526 S. Conklin Street
Baltimore, MD 21224

Jeffersonian

305 Washington Avenue
Towson, MD 21203

Jewish Times
2104 N. Charles Street
Baltimore, MD 21218

Labor Herald
4005 Seven Mile Lane
Baltimore, MD 21208

Northwest Star
23 Walker Avenue Suite 305
Pikesville, MD 21208

Towson Times
409 Washington Avenue
Baltimore, MD 21204

Avenue
442 Eastern Avenue
Essex, MD 21221

Afro American
P.O. Box 1857
Baltimroe, MD 21203

Calvert Independent
P.O. Box 910
Prince Frederick, MD 20678

Calvert County Recorder
P.O. Box F
Prince Frederick, MD 20678

County Recorder
P.O. Box 160
Denton, MD 21629

News & Farmer
P.O. Box 459
Preston, MD 21655

Carroll County Times
P.O. Box 346
Westminster, MD 21157

Valley Reporter
123 Main Street
Middletown, MD 21769

Cecil Whig
601 Bridge Street
Elkton, MD 21921

Maryland Independent
7 Industrial Park Cir.
Waldorf, MD 20601

Times-Crescent
P.O. Box 1430
Laplata, MD 20646

Banner
P.O. Box 580
Cambridge, MD 21613

Dorchester News
P.O. Box 600
Easton, MD 21601

Valley Register
P.O. Box 106
Middletown, MD 21769

Catoctin Enterprise
P.O. Box 46
Thrumont, MD 21788

Republican
108 S. Second Street
Oakland, MD 21550

Harford Democrat
P.O. Box 580
Aberdeen, MD 21001

Bel Air Aegis
P.O. Box 189
Bel Air, MD 21041

Record
P.O. Box 209
Havre de Grace, MD 21078

Columbia Flier
10750 Little Patuxent Pkwy.
Columbia, MD 21044

Howard County Times
10750 Little Patuxent Pkwy
Columbia, MD 21044

Kent County News
P.O. Box 30
Chestertown, MD 21620

Montgomery Journal

2 Research Court
Rockville, MD 20850

Sentinel
P.O. Box 1272
Rockville, MD 20850

Courier
Caller #6006
Gaithersburg, DM 20877

Potomac Almanac
9910 River Road
Potomac, MD 20854

Prince George's Journal
9410 Annapolis Road
Lanham, MD 20706

Diamondback
3136 S. Campus Dining Hall
College Park, MD 20742

Suburban Record
P.O. Box 7429
Silver Spring, MD 20907

Wheaton News
P.O. Box 1656
Wheaton, MD 20902

Gazette
Caller # 6006
Gaithersburg, MD 20877

Bowie Blade-News
6806 Laurel Bowie Road
Bowie, MD 20715

South Prince George's Independent
#7 Industrial Park Cr
Waldorf, MD 20601

News Leader
615 Main Street
Laurel, MD 20707

P.G. Post
P.O. Box 207
Hyattsville, MD 20781

P.G. Sentinel
715 Annapolis Road
Hyattsville, MD 20784

News Review
P.O. Box 68
Greenbelt, MD 20770

Record Observer
114 Broadway
Centreville, MD 21617

Crisfield Times
P.O. Box 230
Crisfield, MD 21817

Maryland & Herald
P.O. Box 159
Princess Anne, MD 21853

Enterprise
P.O. Box 700
Lexington Park, MD 20653

Star-Democrat
P.O. Box 600
Easton, MD 21601

Talbot Banner
26 S. Washington Street
Easton, MD 21601

Daily Times
P.O. Box 1937
Salisbury, MD 21801

Ocean City Times
P.O. Box 479
Ocean City, MD 21842

Maryland Coast Press
P.O. Box 467
Berlin, MD 21811

Messenger
P.O. Box 388
Pocomoke City, MD 21851

The Harford Post
728 Belair Road #100
Belair, MD 21014

Consumer Guide
P.O. Box 10922
Parkville, MD 21234

Morning Herald/Daily Mail

100 Summit Ave
Hagerstown, MD 21740

Hancock News
263 Pennsylvania Ave
Hancock, MD 21750

Environment Week
627 National Press Building
Washington, D.C. 20045

Chesapeake Bay Magazine
1819 Bay Ridge Ave
Annapolis, MD 21401

The Maryland Report
P.O. Box 65630
Baltimore, MD 21209

Washington Post
10 N. Calvert Street
Baltimore, MD 21202

WANN
P.O. Box 631
Annapolis, MD 21404

WFSI
918 Chesapeake Ave.
Annapolis, MD 21404

WHFS & WNAV
P.O. Box 829
Annapolis, MD 21404

WYRE
P.O. Box 1551
Annapolis, MD 21401

WJRO
P.O. Box 159
Glen Burnie, MD 21061

WBAL/Channel 11
3800 Hooper Avenue
Baltimore, MD 21211

WBFF/Channel 45
3500 Parkdale Ave.
Baltimore, MD 21211

WBAL & WIYY
3800 Hooper Avenue
Baltimore, MD 21211

WBMD & WQSR
5200 Moravia Road
Baltimore, MD 21206

WCAO
8001 Park Heights Avenue
Baltimore, MD 21208

WFBR
13 E. 20th Street
Baltimore, MD 21218

WITH
5 Light Street
Baltimore, MD 21202

WCBM
68 Radio Plaza
Owings Mills, MD 21117

WBSB
301 Malden Avenue

Baltimore, MD 21211

WYST
1111 Park Avenue
Baltimore, MD 21201

WPOC
711 W. 40th Street
Baltimore, MD 21211

WRBS
3600 Georgetown Road
Baltimore, MD 21227

WWIN
2800 Mathews Street
Baltimore, MD 21218

WLIF
1570 Hart Road
Towson, MD 21204

WTOW
1550 Hart Road
Towson, MD 21204

WEAA/Morgan State Univ.
Hillen Road & Cold Spring Ln.
Baltimore, MD 21239

WCVT
Towson State University
Towson, MD 21204

WMJS
P.O. Box 547
Prince Frederick, MD 20678

WCTD
112 S. Main Street
Federalsburg, MD 21632

WTTR
101 WTTR Lane
Westminster, MD 21157

WSER
192 Maloney Road
Elkton, MD 21921

WSMD
5210 Auth Road
Marlow Heights, MD 20746

WXTR
5210 Auth Road
Marlow Heights, MD 20746

WCEM & WESP
P.O. Box 237
Cambridge, MD 21613

WFMD
P.O. Box 151
Frederick, MD 21701

WMTA
20201 Watkins Mill Road
Gaithersburg, MD 20879

WZYQ
P.O. Box 1129
Frederick, MD 21701-1002

WTRI
P.O. Box 248
Brunswick, MD 21716

WMSG
P.O. Box 271
Oakland, MD 21550

WXIE
P.O. Box 271
Oakland, MD 21550

WHRF
P.O. Box 647
Bel Air, MD 21041

WASA
P.O. Box 97
Havre de Grace, MD 21078

WAMD
P.O. Box 970
Aberdeen, MD 21001

WCTR
P.O. Box 700
Chestertown, MD 21620

WCTN
7825 Tuckerman Lane #211
Potomac, MD 20854

WGAY

8121 Georgia Avenue
Silver Spring, MD 20910

WGMS
11300 Rockville Pike
Rockville, MD 20852

WINX
8 Baltimore Road
Rockville, MD 20850

WLIT
5912 Hubbard Drive
Rockville, MD 20852

WLMD
P.O. Box 42
Laurel, MD 20707

WMUC
University of Maryland
College Park, MD 20742

WBEY
P.O. Box 103
Gransonville, MD 21638

WOLC-FM
P.O. Box 130
Princess Anne, MD 21853

WPTX
General Delivery
Lexington Park, MD 20653

WCEI
306 Port Street
Easton, MD 21601

WPGC
P.O. Box 10239
Washington, D.C. 20018

WJEJ & WWMV
P.O. Box 399
Hagerstown, MD 21740

WCRH
RT 2, P.O. Box 325
Williamsport, MD 21795

WYII
P.O. Box 434
Williamsport, MD 21795

WSBY & WQHQ
P.O. Box U
Salisbury, MD 21801

WICO
P.O. Box 909
Salisbury, MD 21801

WJDY
1633 N. Division Street
Salisbury, MD 21801

WDMV
P.O. Box 210
Pocomoke City, MD 21851

WETT
P.O. Box 717
Ocean City, MD 21842

WKHI
P.O. Box 758
Ocean City, MD 21842

WMAL
4400 Jennifer Street NW
Washington, D.C. 20015

WTOP
4646 40th St. NW
Washington, D.C. 20016

WRC-WKYS
4001 Nebraska Ave. NW
Washington, D.C. 20016

WMZQ
5513 Connecticut Ave. NW
Washington, D.C. 20015

WARK & WARX
880 Commonwealth Ave.
Hagerstown, MD 21740

WHAG & WQCM
1250 Maryland Ave
Hagestown, MD 21740

WFRB
P.O. Box 430
Frostburg, MD

Abingdon Virginian
170 E. Main Street
Abingdon, VA 24210

Washington County News
P.O. Box 399
Abingdon, VA 24210

Alexandria Gazette Packet
717 North Saint Asaph Street
Alexandria, VA 22314

Altavista Journal
P.O. Box 239
Alexandria, VA 24517

Arlington Catholic Herald
200 N. Glebe Road, Suite 614
Arlington, VA 22203

Arlington Courier
5537 Lee Highway
Arlington, VA 22207

North Virginia Sun
1227 N. Ivy Street
Arlington, VA 22201

Hanover Herald-Progress
P.O. Box 231
Ashland, VA 23005

Bedford Bulletin
P.O. Box 331
Bedford, VA 24523

Courier Record
207 S. Main Street
Blackstone, VA 23824

The Caroline Progress
P.O. Box 69
Bowling Green, VA 22427

Herald Courier/Virg, Tenn.
P.O. Box 609
Bristol, VA 24203

Rockbridge Weekly
P.O. Box 791
Buena Vista, VA 24416

Centre View
13940 Braddock Road

Centreville, VA 22020

Charlottesville-Albemarle Observer
P.O. Box 617
Charlottesville, VA 22902

Daily Progress
P.O. Box 9030
Charlottesville, VA 22906

Richmond Times-Dispatch
P.O. Box 381
Charlottesville, VA 22901

Star Tribune
P.O. Box 111
Chatham, VA 24531

Chesapeake Post
1024 South Battlefield Blvd.
Chesapeake, VA 23320

Capital News Network
7407 Barkbridge Road
Chesterfield, VA 23832

News Messenger
P.O. Box 419
Christiansburg, VA 24073

Roanoke Times & World News
P.O. Box 540
Christiansburg, VA 24073

Richmond Times-Dispatch
P.O. Box 1177
Clarksville, VA 23927

Alleghany Highlander
P.O. Box 542
Clifton Forge, VA 24422

Covington Virginian
P.O. Box 271
Covington, VA 24426

Culpeper News
605 S. Main Street
Culpeper, VA 22701

Farm and Country
P.O. Box 471
Culpeper, VA 22701

Danville Bee
P.O. Box 331
Danville, VA 24543

Front Royal-Warren Sentinel
P.O. Box 1297
Front Royal, VA 22630

Northern Virginia Daily
P.O. Box 492
Front Royal, VA 22630

Gazette
P.O. Box 68
Galax, VA 24333

Daily Press/Times Herald
P.O. Box K
Gloucester, VA 23061

G-M Gazette Journal
P.O. Box J
Gloucester, VA 23061

Goochland Free Press
P.O. Box 673
Goochland, VA 23063

Virginia Mountaineer
P.O. Drawer 2040
Grundy, VA 24614

Daily Press/Times Herald
P.O. Box 307
Hampton, VA 23669

Fairfax Connection
10476 Armstrong Street
Fairfax, VA 22030

Farmville Herald
P.O. Box 307
Farmville, VA 23901

Tidewater News
P.O. Box 497
Franklin, VA 23851

Free Lance-Star
616 Amelia Street
Fredericksburg, VA 22401

Daily News-Record
P.O. Box 193
Harrisonburg, VA 22801

Herndon Observer
P.O. Box 109
Herndon, VA 22070

Stafford County Chronicle
P.O. Box 409
King George, VA 22485

The Journal
P.O. Box 409

King George, VA 22485

Loudoun Times Mirror
P.O. Box 359
Leesburg, VA 22075

Roanoke Times & World News
P.O. Drawer 1529
Lexington, VA 24450

News & Daily Advance
P.O. Box 10129
Lynchburg, VA 24506

Journal Messenger
P.O. Drawer 431
Manassas, VA 22110

Martinsville Bulletin
P.O. Box 3711
Martinsville, VA 24115

Mechanicsville Local
6526 Mechanicsville Trnpk.
Mechanicsville, VA 23111

Out O' the Blue Review
P.O. Box 1117
Mechanicsville, VA 23111

Chesterfield Gazette
P.O. Box 1227
Midlothian, VA 23113

Daily Press
P.O. Box 746
Newport News, VA 23607

Denbigh Gazette
606 Denbigh Blvd., Suite 406
Newport News, VA 23602

Times Herald
P.O. Box 746
Newport News, VA 23607

Journal and Guilde
P.O. Box 209
Norfolk, VA 23501

Ledger Star
150 W. Brambleton Ave.
Norfolk, VA 23510

Virginia Observer
7442 Tidewater Drive
Norfolk, VA 23505

Virginian-Pilot
150 W. Brambleton Ave.
Norfolk, VA 23510

Appendix E

Letter to Representatives
List of Representatives

August 2, 1989

There is growing concern among Federal and state environmental officials that improper or illegal asbestos removal in Virginia and Maryland poses a threat to public health. The U.S. Environmental Protection Agency has recently sought to address this potential problem by establishing a telephone hotline for reporting suspected illegal asbestos activities. The hotline number is **(301) 224-0954.**

The EPA and state environmental agencies regulate asbestos abatement activities in public, commercial, and school buildings, and in apartments with four or more units. Improper removal, handling, and disposal of asbestos-containing materials can expose workers, building occupants, and the general public to hazardous levels of airborne asbestos fibers. Exposure to asbestos has been linked to increased risk of respiratory disease and lung cancers.

Public awareness is crucial to the success of the hotline. We hope you will help us by educating your constituents, through your newsletters or informative mailings. We have enclosed a copy of our most recent press release. If you have any questions, please call Lisa Lubick of our Air Division at (215) 597-9393.

Sincerely,

Lawrence A. Teller, Director
Office of Congressional and
Intergovernmental Liaison

Enclosure

Washington, D.C. 20515

Office of Hon. Helen Delich Bentley
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Benjamin L. Cardin
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Tom McMillen
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Steny H. Hoyer
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Beverly B. Byron
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Kweisi Mfume
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Constance A. Morella
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. John W. Warner
U.S. Senate
Washington, D.C. 20510

Office of Hon. Charles S. Robb
U.S. Senate
Washington, D.C. 20510

Office of Hon. Herbert H. Bateman
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Owen B. Pickett
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Thomas J. Bliley, Jr.
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Norman Sisisky
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon James R. Olin
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. French Slaughter
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Stan Parris
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Frederick C. Boucher
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Frank R. Wolf
U.S. House of Representatives
Washington, D.C. 20515

Office of Hon. Paul S. Sarbanes
U.S. Senate
Washington, D.C. 20510

Office of Hon. Barbara A. Mikulski
U.S. Senate
Washington, D.C. 20510

Office of Hon. Roy Dyson
U.S. House of Representatives

Appendix F

Hotline Reports

ASBESTOS HOTLINE REPORT

1. Date reported: 8/11/89 9/12/89 2. Time: 0900 - 9/12/89

3. Answering machine ✓ In person ✓

4. Reported by: name JOY SAKAMOTO
organization MD. LEGAL AID SOCIETY
address 17 E. PRATT ST. BALTIMORE, MD. 7TH FLOOR.
phone number 301-539-5340

5. Violator: name BEACON MANAGEMENT CO.
organization 17 E PRATT ST.
address BALTIMORE, MD.

6. Date(s) of violation: ABOUT JULY 30, 1989

7. Description

type of building:
school ___ public ✓ residence ___ other OFFICE

outdoor ___ indoor ✓

demolition ___ renovation ✓ transportation ___ disposal ___

Comments: COMPLAINT ABOUT DUST IN OFFICE AND NOT BEING NOTIFIED WHEN ASBESTOS IS REMOVED IN BUILDING.

8. Caller has notified: state/local ✓ EPA ✓ other ✓

9. Caller referred by: newspaper ___ radio ___ PTA group ___
other ___

10. Response action taken:

TELEPHONED MD. STATE INSPECTORS, WAS INFORMED THEY HAVE PREVIOUSLY INVESTIGATED THIS SAME COMPLAINT - REPORT ON FILE. ALL REGULATIONS HAVE BEEN OBSERVED.
DUST FROM PIPE WRAP INSULATION - CLEAR AIR SAMPLES

11. Responder: ROBERT MIMMS

INFO. PAT LEONARD MD STATE INVIROMENT DEPT.

ASBESTOS HOTLINE REPORT

1. Date reported: 5/4/89 2. Time: ?

3. Answering machine ✓ In person ___

4. Reported by: name UNKNOWN
   organization ___
   address ___
   ___
   phone number ___

5. Violator: name ___
   organization ___
   address 437 EASTERN AVE. ESSEX
   ___

6. Date(s) of violation: 9/11/87

7. Description

type of building:
school ___ public ✓ residence ___ other OFFICE

outdoor ___ indoor ___

demolition ___ renovation ___ transportation ___ disposal ___

Comments:
FRIABLE ASBESTOS ON FLOORS & PIPES

8. Caller has notified: state/local ___ EPA ✓ other ___

9. Caller referred by: newspaper ___ radio ___ PTA group ___
   other ___

10. Response action taken:
T.O.T = LARRY REUSCHLING
301 887-3777 BALTO. CO.

11. Responder: ___

ASBESTOS HOTLINE REPORT

PORTSMOUTH VA.

1. Date reported: 5/15/89 2. Time: 1130 AM

3. Answering machine___ In person ✓

4. Reported by: name BRIAN WEBBER
organization
address 1500 BLANCHE DR. PORTSMOUTH VA.
phone number 804-488-6542

5. Violator: name NEWPORT NEWS INDUSTRIAL CO.
organization
address 100 THIMBLE SHOALS RD. NEWPORT NEWS VA.

6. Date(s) of violation: 5/?/89

7. Description

type of building:
school___ public___ residence___ other RE MANUFACTURING

outdoor___ indoor ✓

demolition___ renovation___ transportation___ disposal___

Comments: REMOVING THERMAL INSUL FROM VALVES W' TAKE 6 IS" DIA. INSIDE, NO PROTECTION MEASURES TAKEN. FANS INSIDE DISTRIBUTING FIBERS. COMPLAINENT FIRED FOR TAKING PHOTOS.

8. Caller has notified: state/local___ EPA ✓ other___

9. Caller referred by: newspaper___ radio___ PTA group___
other___

10. Response action taken:
COMPLAINT T.O.T. USCGH.R IN NORFOLK FOR INVESTIGATION & DISPOSITION.

11. Responder:___

ASBESTOS HOTLINE REPORT

1. Date reported: 8/8/89 2. Time: UNKNOWN

3. Answering machine ✓ In person ____

4. Reported by: name UNKNOWN
   organization PRODUCTION TWO
   address 2108 JEFFERSON DAVIS HWY
   ALEXANDRIA, VA.
   phone number 804-549-8210

5. Violator: name ____
   organization ____
   address ____

6. Date(s) of violation: ____

7. Description

type of building:
school ____ public ____ residence ____ other MANUFACTOR

outdoor ____ indoor ____

demolition ____ renovation ____ transportation ____ disposal ____

Comments: COMPLAINENT STATED BUILDING OWNER REMOVED ACBM W/O TAKING NECESSARY STEPS TO CONTAIN ASBESTOS FIBERS.

8. Caller has notified: state/local ____ EPA ✓ other ____

9. Caller referred by: ? newspaper ____ radio ____ PTA group ____
   other ____

10. Response action taken:
TELEPHONED ACCUSED, HE DENIED DOING ANY RENOVATION AT ANY TIME.
SUGGESTED COMPLAINENT HAD WRONG ADRESS.
HE SOUNDED SINCERE.

11. Responder: ROBERT MIMMS

ASBESTOS HOTLINE REPORT

1. Date reported: 8/9/88 2. Time: UNKNOWN

3. Answering machine ✓ In person ___

4. Reported by: name JOSEPH CANADA
   organization ___
   address ___
   phone number 350-4200

5. Violator: name S.B. CONSTRUCTION
   organization ___
   address ___

6. Date(s) of violation: ___

7. Description RIVER ROAD, POTOMAC MD. NOLTON ARMS SCHOOL

type of building:
school ✓ public ___ residence ___ other ___

outdoor ___ indoor ✓

demolition ___ renovation ✓ transportation ___ disposal ___

Comments: S.B. CONSTRUCTION REMOVING FLOOR TILE W/O TAKING NECESSARY PRECAUTIONS.

8. Caller has notified: state/local ___ EPA ✓ other ___

9. Caller referred by: ? newspaper ___ radio ___ PTA group ___
   other ___

10. Response action taken:
TRIED TO PHONE MR. CANADA, NO ANSWER, T.C.T. LISA LUBICK TO FOLLOW UP.

11. Responder: ROBERT MIMMS.

ASBESTOS HOTLINE REPORT

1. Date reported: 8/9/89 2. Time: UNKNOWN

3. Answering machine ✓ In person ___

4. Reported by: name VIOLA C. WARREN
   organization ___
   address P.O. BOX 37
   WELCOME, MARYLAND.
   phone number 301-932-1142

5. Violator: name NAVAL ORDINANCE
   organization INDIAN HEAD MARYLAND.
   address ___

6. Date(s) of violation: UNKNOWN.

7. Description

type of building:
school ___ public ___ residence ___ other NAVY-ORD.

outdoor ___ indoor ✓

demolition ___ renovation ___ transportation ___ disposal ___

Comments: COMPLAINENT STATED ASBESTOS USED IN MFG., NO EXHAUST FAN TO REMOVE DUST. SAFETY PERSONEL NOT RESPONSIVE TO COMPLAINTS.

8. Caller has notified: state/local ___ EPA ✓ other ___

9. Caller referred by: ? newspaper ___ radio ___ PTA group ___
   other ___

10. Response action taken:
COULD NOT CONTACT CALLER BY TELEPHONE T.O. HIGH LUBICK TO CONTACT CALLER, RECEIVING FULL NATURE OF COMPLAINT.

11. Responder: ROBERT MIMMS

ASBESTOS HOTLINE REPORT

1. Date reported: 8/9/89 2. Time: ?

3. Answering machine ✓ In person ___

4. Reported by: name TOBY FIVES
organization ___
address 18 WARREN PARK DR. APT. C-3
PINESVILLE, MARYLAND. 21209
phone number 301-486-3598

5. Violator: name 5TH REGIMENT ARMORY
organization 29th DIV. STREET
address BALTIMORE, MARYLAND.
21201-2298

6. Date(s) of violation: AUG./SEPT 1979

7. Description

type of building:
school ___ public ✓ residence ___ other ___

outdoor ___ indoor ✓

demolition ___ renovation ✓ transportation ___ disposal ___

Comments:

8. Caller has notified: state/local ___ EPA ✓ other ___

9. Caller referred by: newspaper ___ radio ___ PTA group ___
other T.V.

10. Response action taken:
COMPLAINENT WANTED INFORMATION TO FILE FOR COMPENSATION FOR POSSIBLE EXPOSURE IN AUGUST OF 1979.
SUGGESTED THAT SHE SEE AN ATTORNEY

11. Responder: ROBERT MIMMS